Recommended Baseline for Information Security Controls

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Top Areas to Focus



Backup/Restore



Vulnerability
Management /
Patching



Visibility,
Segmentation &
Logging



Email / Web protections



Incident Response / Tabletop Exercise



Endpoint Security



Access
Management /
Local Admin



Awareness



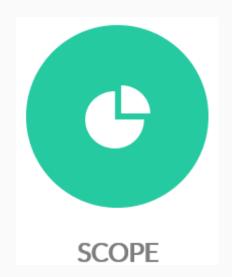
Backup/Restore



Backup assets

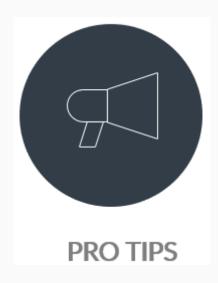
Capable to restore assets
in a timely manner

Protect backup
infrastructure



assets
Expand based on your comfort

Start with critical



Identify critical assets – Align with the Business
Routinely perform restores
Perform full system restores on quarterly basis
Protect your backups
Understand the time to restore



Backup/Restore Pro Tips

Identify Critical Assets

Start with IT

Obtain executive buy-in for business input
When in doubt backup everything you can

Routinely Perform Backups/Restores

Set a backup schedule (mix differentials & full)
Perform file and folder level restores on a set
interval (no longer than a month)
Consider Immutable/Encrypted Backups files

Full System Restore & Resource Needs

Choose a new system to restore each quarter (must be from the ground up)
Priority of servers to restore is key, so document Standby capacity to restore

Timing

Document time to restore a full system

Document in run books and IR Plan

Choose a Backup strategy aligned with acceptable timeframes.



Incident Response / Tabletop Exercise

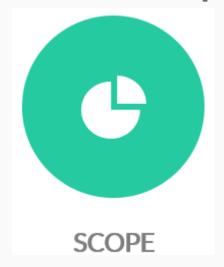


Key response actions to known incidents

Decision / x-process points & call tree

Roles & Responsibilities

Communications

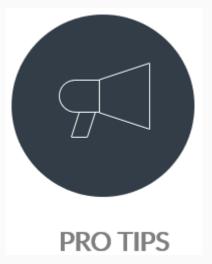


Relevant business disruption scenarios

Global / Regional / Local Processes & Technology

Applicable threat/risk vectors

Crown jewels



Share and rehearse - Protect it but make it available

Know/work with your partners – Retainer/SLAs (IR responder, Insurance, Legal counsel, negotiators, etc.)

Living document/process. Update it Understand your team's skills





Incident Response / Tabletop Exercise Pro Tips

Share and Rehearse

It must be known by the personnel involved in the recovery process

Tabletops would help personnel to familiarize with the response roles and responsibilities

Know your team and partners

Who is who and what they do. When to call them in? IT team skills must be known before needing them

Continuous process

Update the IR and DR plans frequently
Priority of servers to restore is key, so document
Consider communications SMFs

DR & BCP

A defined DRP will help to shorten the time to recover Consider time consumed by forensics and other processes

Business must/should operate in manual mode



Vulnerability Management / Patching



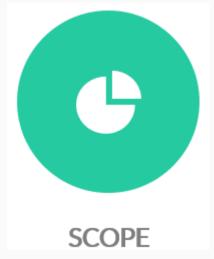
Reduce attack vectors

Identify exploitable

weaknesses

Continuous improvement and prevention

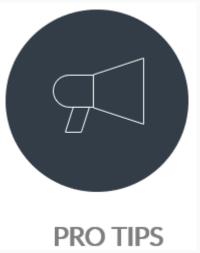
Know your environment



Anything with an IP address

Global / Regional / Local by Technology

On-prem, Cloud & Third Party



Never ending process

Look out for trends

Partner with the right tool

Be aware of tool/vendor mutations

It is a team effort





Vulnerability Management / Patching Pro Tips

Never ending

Vulnerabilities everywhere – understand your environment Scan, assess, patch, repeat – know your exceptions Identify trends in IoCs and track those

Tooling and Partners

Many tools out there, find the one that would work for your environment and team

Understand your vendor strategy and progression

Patch

Patch, patch, patch
Work with and push vendors or isolate/segment
technologies
Dedicated resources (if possible)

Team Effort

Is not an IT Security process

Work with your IT team and business

Track and report

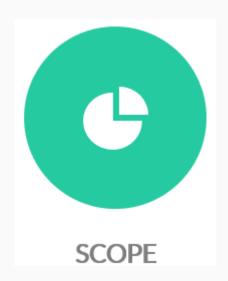


Endpoint Security



First line and continuous defense (In/Out trusted networks)

Detect and act on unknown, unauthorized or malicious actions Identify key IoCs

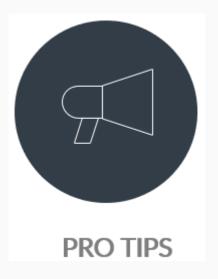


Protect everywhere

- Ideally anything with an IP address

OT / IoT / IIoT – push boundaries

Mobile / Tablets



Dedicated resources and/or managed service / Team effort

Continuous monitoring and alerting
Base protection controls (Up to date OS,
Encryption, strong authentication, access
control & hardening)

Response capabilities (EPP, EDR, XDR)

Consistency & Continuous deployment



Endpoint Security Pro Tips

Team and reach

Requires committed resources to deploy & maintain Cover infrastructure everywhere - w/exceptions Look for unknown environments & devices Best done by a dedicated/skilled team

Monitoring and Alerting

Centralized

X-check with other tools

Enrich with threat intel – integrate SOC/SIEM/SOAR

Assess/Correlate real-time IoCs

Response

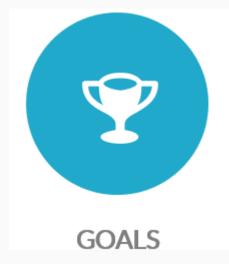
Response capabilities are a must Application, DLP and data privacy protections Policies

Continuous Process

Ongoing management/responsibility
Hardening, encryption, limit local admin
Shared responsibility with the user- are they aware?
Not just an AV



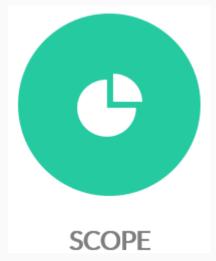
Visibility, Segmentation & Logging



Protect/Secure all
Look for what you can't see -is shadow IT a thing?
Segment critical networks serving core operations or

Log applicable data and use to assess, identify and alert

services



See everything (moving target)

Segment critical networks

Log what is meaningful

and can be acted on

Keep enhancing/increasing



SIEM/SOC/SOAR great to have - must be manageable

Partner with appropriate third parties if no internal resources available

Segmentation based on standards – pragmatic

No need to Log everything



Visibility, Segmentation & Logging Pro Tips

Visibility

X-reference scanning and inventory systems
Discovery is a never-ending process / understand
responsibilities
Assess relationships between networks/devices

Segmentation

Based on standards but tailored to your own environment

Require efforts from both business and IT Once in place, control & monitor access/traffic

Logging

Start small and grow as the process mature

Logs must be meaningful

Enrich and use to alert

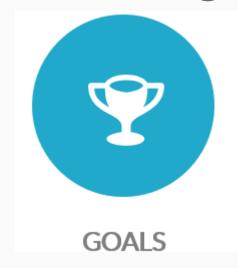
Other

Find a partner where internal resources are not available

Evaluate as many prospect partners and solutions as possible



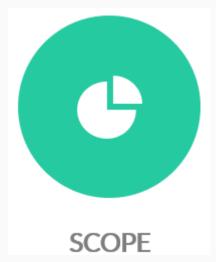
Access Management / Local Admin



Enforce least privilege

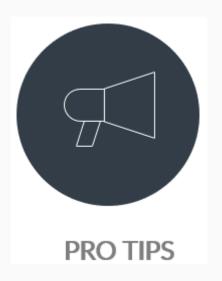
Multifactor authentication
(MFA) is key

User lifecycle basics
(onboarding/offboarding)



Enforce MFA to external systems (system by system)

Employees, contractors, and other 3rd parties must be included to be effective



Ensure new users only have the access required (group-based rules)

Modular approach to MFA

Document termination processes

Audit your own program



Access Management / Local Admin Pro Tips

Ensure new users only have the access required (group based rules)

Identify common groups of user access and expand
Communication and executive buy in are key
Recertify access at a given internal (quarterly, yearly,
etc)

Modular approach to MFA

Identify single MFA service (one user experience)
Email and/or VPN are solid starting points and expand
Start with friends and family for feedback

Document termination processes

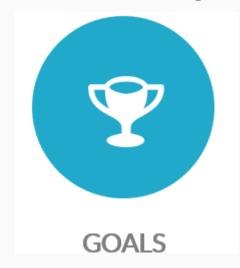
Collaborate with HR and understand process
Ensure termination of ID disabled ALL access
Gradually move to automation
Document automated and failback manual processes

Audit your own program

Evaluate the effectiveness of your controls
User/group access reviews
Always build upon prior successes



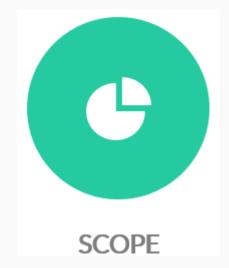
Email / Web protections



Protect users from common threats

Provide multi-layer controls for email/web

Train users to be vigilant when on the web



Layer email controls in a modular fashion

Implement web controls at the host and network



Deny risky attachment extensions in email

Implement DKIM and SPF (bonus points for DMARC)

Implement web filtering
Ensure hosts have endpoint security





Email / Web protections Pro Tips

Deny risky attachment extensions in email

Start with risky extensions that are easy (e.g. .exe,.vbs)

Build upon the list with user communication (e.g.

macros for excel)

Monitor for efficacy and tuning

Implement DKIM and SPF (bonus points for DMARC)

Test DKIM and SPF on low traffic domains and understand how they work

Marketing, sales, and email team collaboration is key Perform end user communication prior to switching on

Implement web filtering

Implement host based or network-based web filtering
Start with blocking common categories (e.g. gambling)
and expand from there
Develop exception process

Ensure hosts have endpoint security

Validate end point security is installed and up to date
Ensure that any exclusions are for business
applications
Integrate end point security agent with email client

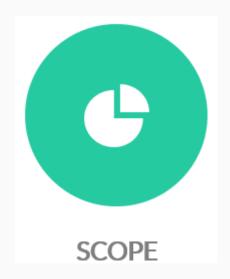


Awareness



Educate end users on security best practices
Focus on using strong passwords and social engineering tactics

Continuous training not once a year



Decide on platform to communicate end users

Contractors and non-employees accessing your resources should be included



Perform in-depth annual training
Monthly newsletters/advisories
Perform phishing exercises
Develop workshops for
passwords/social engineering



Awareness Pro Tips

Perform in-depth annual training

Ensure content is relevant and easy to understand Training should highlight key areas of your program Great opportunity to encompass any required regulatory training

Monthly newsletters/advisories

Ensure content is easy to understand
Ensure content is relevant to your month's theme or
threats
Highlight actionable takeaways

Perform phishing exercises

Perform monthly/quarterly phishing tests to various segments of your community

Track click rates and reinforce with additional training

Develop workshops for passwords/social engineering

Develop workshops for constructing strong passwords Highlight the tactics used for social engineering

